I am tired of waiting to get video phone interperter. I had been waiting over 20 mins for that. I do not like it. what is more I have two video phone but different company name. I know if I use other device then other deaf people can't reach me because I switch different device video phone. what is more my wife's mom (hearing) had been hold over 20 min to make call to my wife(deaf). she get pissed off about that.